

RxWeb System Requirements

Broadband – Minimum Specification

- Static outbound IP address
- Minimum 4.0 Mbps download / 1.0 Mbps upload

Broadband – Recommended Specification

- Static outbound IP address
- Above 10.0 Mbps download / 4.0 Mbps upload
- Fibreoptic if available

Operating System

- Windows 10 (64-Bit)
- Windows 11

PC Minimum Specification

- Intel i5 processor or equivalent
- 4 GB memory

PC Recommended Specification

- Intel i7 processor or equivalent
- 8 GB memory

Web Browser:

- Google Chrome

Java Virtual Machines

- Latest version available

Identity Agents

- Latest version available from NHS Digital

Label Printers

Printers	Connection type	Notes
Zebra GK420d	USB	
Zebra GX420d	USB	
Zebra ZD420D	USB	
Brother TD-4420DN	USB	

Endorsing Printers

Printers	Connection type	Notes
Brother HL series	USB	Most other laser printers can also be used if equipped with a 'Manual Feed' slot capable of printing DL size envelopes.

Token Printers

Printers	Connection type	Notes
Brother HL series	USB	Recommended
Most A4 Laser printers	USB	Smart Printers, which can recognize the paper size loaded into tray (such as Brother MFC series) are not compatible, as they will not recognize the Token stationary size.

1D Scanners

- Symbol LS-2208
- Metrologic MS9520

2D Scanners

- Zebra DS2208
- Zebra DS9208
- Zebra DS2278