

# RxWeb Release S Detailed Overview

# **RxWeb S Release Overview**

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#### Introduction

Release S introduces changes in the RxWeb application.

Please find a list of the highlights on the following pages.

NOTE: Please be aware that all screen shots are from our Test System and all Patients and Data are fictitious.

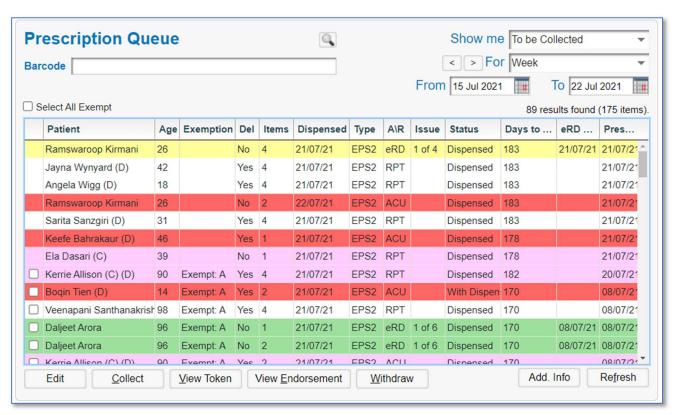
# **England Specific Changes**

#### **EPS Workflow Alterations**

We have made some changes to the following items to improve workflow/navigation.

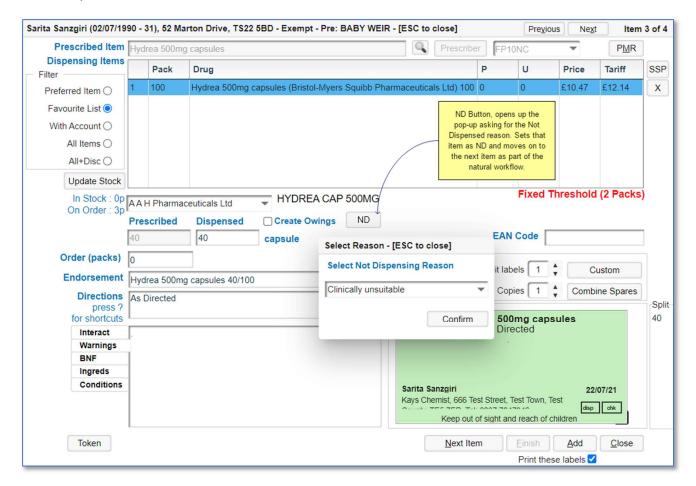
#### 'Edit' from TO BE COLLECTED

Previously to make any changes to a prescription that had been labelled, but not yet marked collected. You needed to withdraw the prescription back into the 'To Be Dispensed' Queue and re-process the script. We have added an **Edit** button, so now you can open that script and make the necessary updates.



#### **Improved ND Process**

We have added an **ND** button onto the Dispense Form, so if you wish to mark an item on an EPS script as Not Dispensed, you can easily do so by clicking the button. It will open the Select Reason box, then once selected, the item will be marked as not dispensed, and the script will move to the next item (or end of script if last item).



#### **EPS Owings Modifications**

When creating a fully owed item (no quantity dispensed), the confirmation pop up will no longer appear and it will move straight to the next item (or end of script if last item).

When opening the script to fulfil from the Owings and Partials Queue, the Dispense Form will open directly on the first item on the script which is owed and bypass any items on the form which are fully dispensed.

e.g. If you have a 4 Item script where the 3<sup>rd</sup> item is owed, and items 1, 2 and 4 are fully dispensed, the system will navigate straight to Item 3 and move to the end once item 3 is dispensed.

### **Trusted Dosage Conversion**

#### What is Trusted Dosage Conversion?

RxWeb has introduced a new function called 'Trusted Dosages'.

Currently, a lot of time is being spent by users updating dose syntax received from GP's. Dosage directions on downloaded prescriptions are often not fit for purpose and require changing to ensure the Patient has clear directions of use printed on the medication labels.

For Example, in 3 months across our environment, the downloaded GP Dosage of '1 nocte' occurred **30931** times.

This would usually be changed to 'ONE to be Taken at NIGHT'.

Further analysis showed hundreds of variants of codes which essentially meant the same thing.

e.g. take one daily, One To Be Taken Each Day, 1 TABLET ONCE A DAY, take one once daily, TAKE ONE DAILY, ONE TO BE TAKEN DAILY, 1 OD, One To Be Taken Daily, 1 TABLET ONCE DAILY occurred **855420** times.

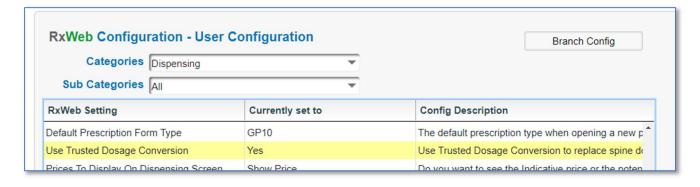
All of these are essentially 'ONE to be Taken DAILY'.

RxWeb will now be able to convert many of the common GP text strings to a Trusted Dosage mapping.

Clanwilliam Health has had a pharmacist prepare a system mapping table of the commonly seen dosages strings to a clear and consistent instruction.

## **Trusted Dosage Configuration Yes/No**

The use of Trusted Dosage Conversion is entirely optional and can be controlled by a new system configuration.



#### **Trusted Dosage Mapping Screen**

There is a new mapping screen for Trusted Dosages under the System menu.

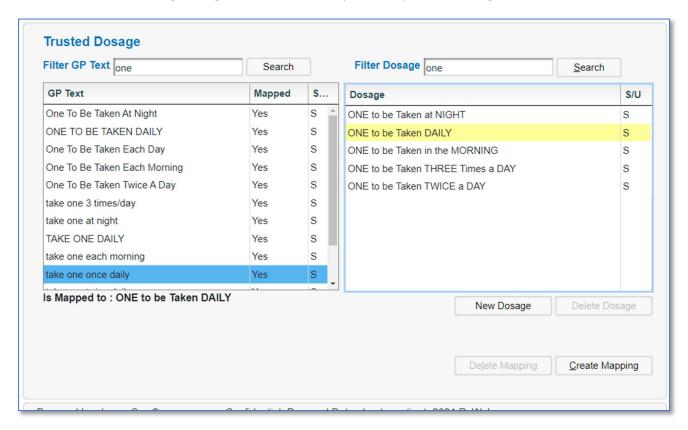
This screen will allow you to search GP text strings we have downloaded previously and allow you to search the strings to convert to.

You will be able to see if a GP text string is currently mapped to a Trusted Dosage.

Where not User or System mapped, you can create a new mapping.

User mapped conversions can be deleted.

New custom Trusted Dosage strings can be created for you to map GP text strings to.



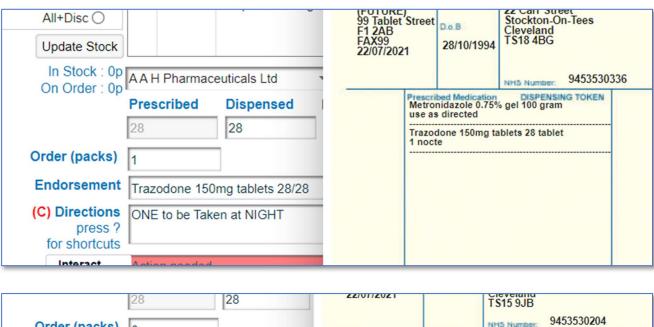
NOTE: Conversations will only take place on download, so if you add a new mapping, existing prescriptions already downloaded will not be updated.

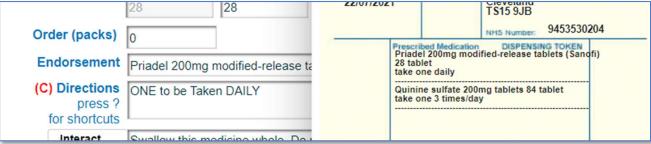
#### **Dosage Conversion on Dispense**

The EPS Token will always contain the original GP dosage text string.

Where the directions presented on the Dispense Form have been converted by Trusted Dosages, a **RED (C)** will show to the left-hand side of the Directions.

The updated direction will be printed on the labels, written into the PMR, and sent in the Dispense Notification message to the spine.



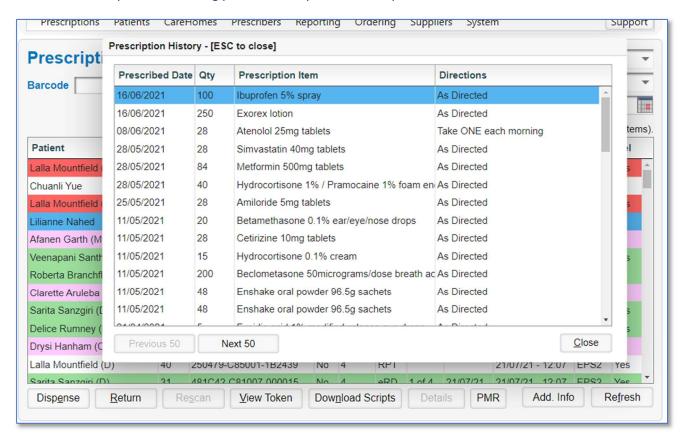


#### PMR Access Button on To Be Dispensed Queue

Upon download of an EPS prescription, RxWeb attempts a full patient match against the local patients.

If a unique full match is found, then the prescription is automatically system matched to an existing patient. Where a full match has occurred, and thus the local patient is known. The new **PMR** button will become active. Allowing the user to view the Patient's PMR entries before dispensing the prescription.

Where the prescription has not been fully matched on download to a unique patient, the button will be disabled, and the patient matching process takes place once Dispense it clicked.



#### **Default View Days now 7 in Work Queues**

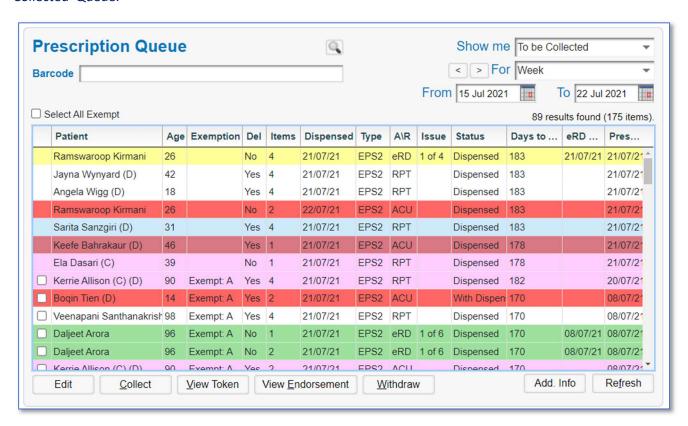
The default number of days to view has been changed in the following Queues:

- TO BE DISPENSED
- TO BE COLLECTED
- TO BE CLAIMED

Previously the default value was 1 day.

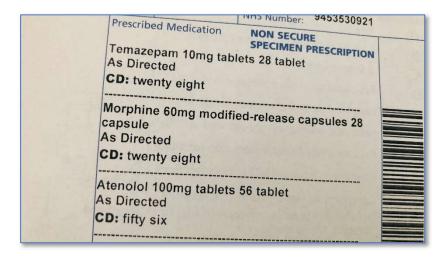
#### **RD Issue Number in To Be Collected Queue**

The prescription type (ACU, RPT, eRD) and the eRD repeat number will now be displayed in the 'To Be Collected' Queue.



#### **Bold 'CD' on Printed Tokens**

Where an EPS script has the CD text, the word CD will now be printed in bold text.

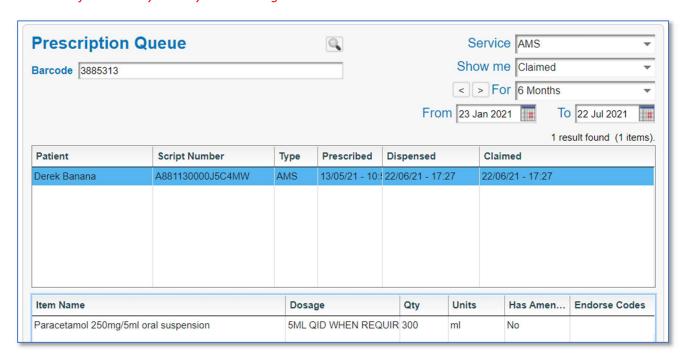


# **Scotland Specific Changes**

## **Bag Label Script ID Search**

The Script ID barcode on the bag label can now be used in the Scotland version of RxWeb to locate a prescription in the Queue system

NOTE: This functionality already exists in England and Wales.



## **Other Changes Implemented**

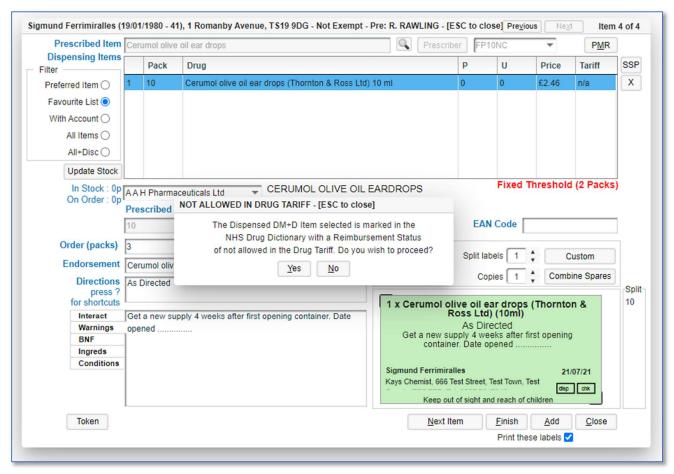
#### dm+d - Not Allowed in Drug Tariff Warning

The dm+d database which RxWeb (and all GP/PMR systems should use) contains a flag against items which are Not Allowed in the Drug Tariff.

We have seen instances where Prescribing Systems have generated EPS scripts for items where the only available dispensing items have a reimbursement status of 'Not Allowed'.

We have now added a check for this flag, so should you attempt to dispense an item set as not allowed, you will be advised and asked if you wish to proceed.

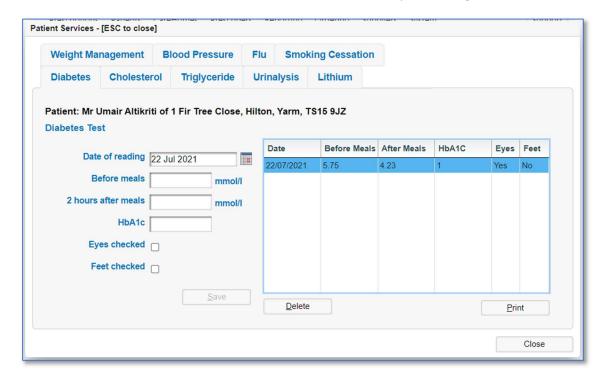




#### **Amendments to the Patient Services Module**

We have tidied up the existing Patient Services Module.

- 1. Delete button has been added to all services.
- 2. Fixes for fields which should accept decimals but previously did not.
- 3. New data capture fields.
- 4. Improvements to the printouts where some fields were previously not outputting.
- 5. View/Edit/Print buttons now disabled until a row is selected.
- 6. Save button disabled until entered data is valid and complete enough to be saved.

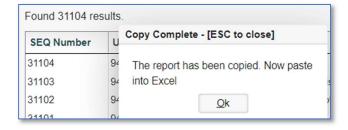


#### **Reports - Copy to Clipboard Adjustment**

Since moving to the new application outside of Flash, there has been an issue with the ability to copy large datasets from RxWeb reports. It appears the machine specification/performance affects the number of rows that could be copied. We previously had an advisory which popped up when the rows reached their max limit for copying.

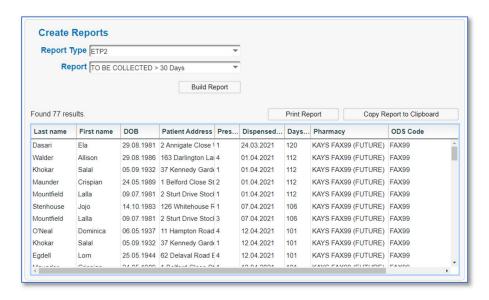
We have removed this pop-up and now for large queries, when you copy, they should work okay.

However, PLEASE NOTE, after a while it may timeout and appear it has not worked. But, when you click onto the form, the Copy Complete pop-up will appear and the paste in Excel will then work.



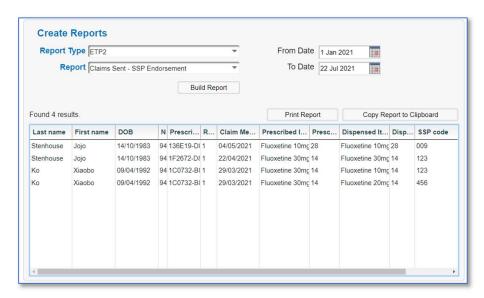
## New Report: EPS Report - TO BE COLLECTED > 30 Days

New Report added that lists all prescriptions which have been sat in your 'To Be Collected' Queue for 30 days or more.



#### **New Report: EPS Report - SSP Endorsement**

New Report added that lists all prescriptions which have been claimed with an SSP Endorsement.



## **Minor Adjustments to Existing Reports**

Various reports have had minor adjustments made.

## **Various Wording, Spelling, Grammar Corrections**

Various spelling and syntax errors have been addressed.

## **Various Navigation Issues Resolved**

Various navigation issues have been addressed.

## **Various Minor Changes and Bug Fixes**

Various changes to the application and some minor bug fixes have been addressed.