

RxWeb Release R Detailed Overview

RxWeb P Release Overview

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Introduction

Release R introduces changes in the RxWeb application.

Please find a list of the highlights on the following pages.

NOTE: Please be aware that all screen shots are from our Test System and all Patients and Data are fictitious.

England Specific Changes

RTEC (Real Time Exemption Checking)

RxWeb has recently accredited the release of RTEC in RxWeb with NHS Digital. PLEASE NOTE: There will be an initial pilot phase of RTEC meaning it will not be available immediately within the system. Once approved by the NHS, this feature will be rolled out to all customers.

RTEC can be enabled or disabled via a configuration.

IMPORTANT NOTE: Before RTEC can be activated for an individual pharmacy, the pharmacy contractor must confirm they agree to the terms of the RTEC user agreement via the NHSBSA's MYS application.

RTEC RxWeb Workflow Changes

Changes have been made to the existing dispensing workflows irrespective of whether RTEC is enabled or not

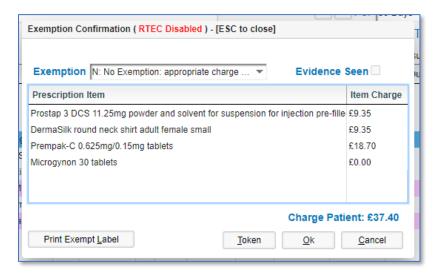
Currently in RxWeb whilst labelling a prescription, a pop-up appears asking you to confirm the exemption, for every script, irrespective of age or items.

In the R Release the following changes are in place, irrespective of whether RTEC is enable or not:

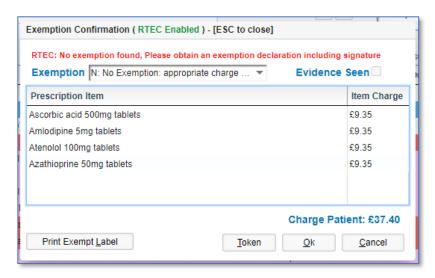
- 1. If any age exempt patient is labelled, Under 16 or 60 and Over, the pop-up will no longer appear, and the prescription exemption will be set as A.
- 2. If any script has ALL Items prescriber endorsed as CC when labelled, the pop-up will no longer appear, and the prescription exemption will be set as X.
- 3. If any script has ALL Items prescriber endorsed as FS when labelled, the pop-up will no longer appear, and the prescription exemption will be set as Y.
- 4. If any script is labelled AND 'Mark Collected' is checked on the Dispense & Print Form, IF Not Age or Item Exempt, the updated exemption confirmation pop-up will appear for you to set the exemption, and the script will be moved to the TO BE CLAIMED Queue with the exemption set.
- 5. If any script is labelled BUT 'Mark Collected' is not checked on the Dispense & Print Form, the popup will no longer appear, and the script will be moved to the TO BE COLLECTED Queue with no exemption set. The exemption will need to be set at the act of Collection/Handout for those Not Age or Item Exempt.

If RTEC is enabled, when the updated exemption confirmation pop-up appears, it will send a request to the NHSBSA to ascertain if a known exemption exists. If known, the Patient will automatically have their exemption set as **R- RTEC Exempt**. This response cannot be changed by the End User. If there is no result or the RTEC service did not reply in timely fashion, Not Found would be displayed, and exemption setting is a user choice.

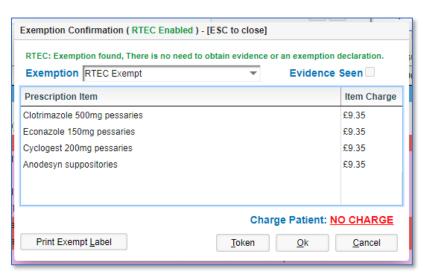
Updated Exemption Confirmation Screen New Exemption Pop-up RTEC Disabled



New Exemption Pop-up RTEC Enabled - No Result



New Exemption Pop-up RTEC Enabled - RTEC Exempt



Other RTEC Release Related Changes

EVIDENCE SEEN CHECKBOX

The Evidence Seen Checkbox will only be enabled now when the prescription exemption is exempt by user choice.

PRINT EXEMPT LABEL

A new label can be printed from the exemption pop-up that prints details of the Exemption and date/time the label was printed.



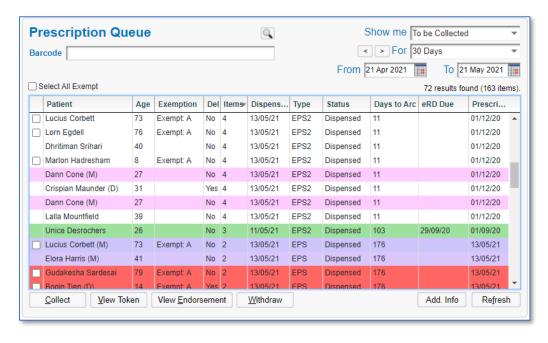
TOKEN PRINT

The token can be accessed from the exemption pop-up, so it could be printed where required.

TO BE COLLECTED QUEUE

As prescriptions move to TO BE COLLECTED with no exemption set for those Not Age or Item Exempt, these can not be collected in a batch, as these will need their exemption confirmed on handout.

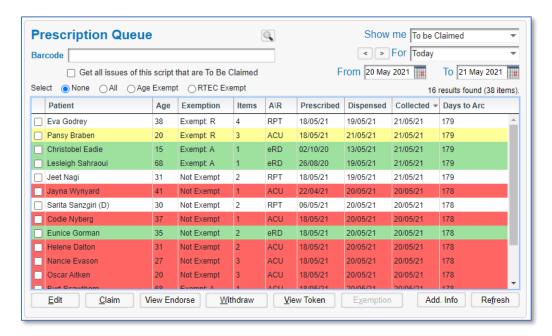
There is a button that allows All Exempt scripts to be selected and 'marked collected' in one batch.



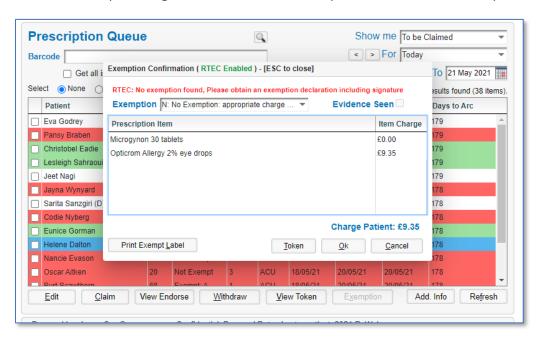
TO BE CLAIMED QUEUE

There is now a Radio button if you've Select All enabled in the system config on Queues that will all multiple scripts to be selected for claim, based on All/Age Exempt Only or RTEC Exempt.

Any Script that is Age (A), Item (X or Y) or RTEC Exempt (R) will have the Exemption button disabled.



The Exemption button calls the updated exemption pop-up for updating exemption and performs another RTEC check if required. E.g. Patient wasn't RTEC exempt on handout, but wish to perform a re-check.



For those people with Select All prohibited in the system config on Queues, there is a pop-up that asks for user confirmation of exemption before claim. Currently this only occurs when exemption is not Age Exempt. RTEC and Item Exempt have been added to the exclusion list.

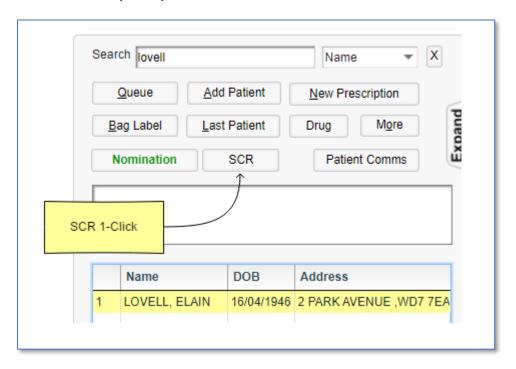
SCR 1-Click Access

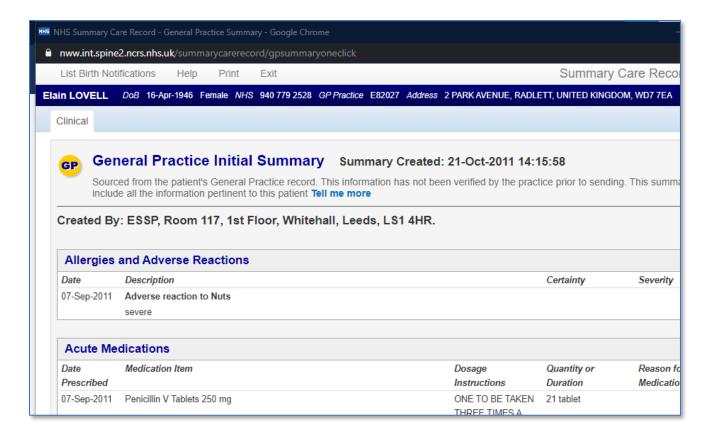
SCR 1-Click is new functionality that allows you to quickly access a Patients SCR by clicking the SCR button on a Patient on the home screen. PLEASE NOTE: Similar to RTEC, this feature will be switched on for all customers shortly after the release pending approval from the NHS.

NOTE: This will only work if you have the following activities on your Smartcard:

Clinical 1-Click Access (B0257) to access clinical information.

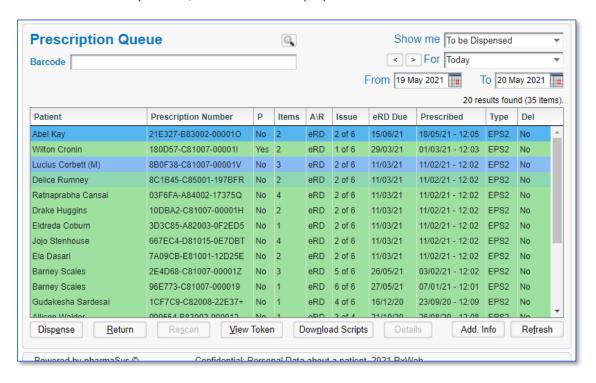
CPIS Information (B0107) to access childcare alert information.



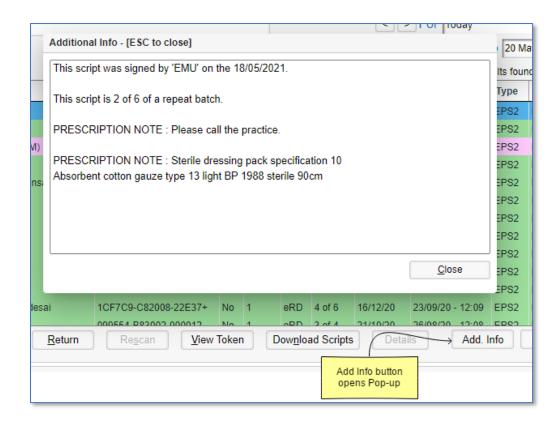


Improved Queue View

Changes have been made to remove the automatic display of Additional Information in the Prescription Queue. This means by default, more rows are displayed in the Queue Grid.



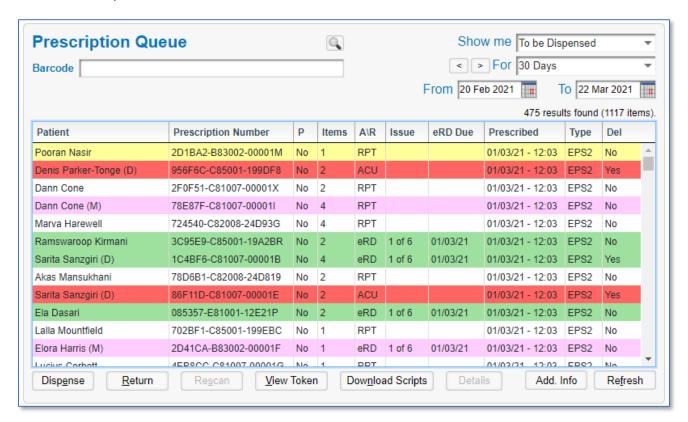
The Additional Information can be viewed in a pop-up by clicking the **Add. Info** button.



Script Highlight for Carehomes / MDSC Patients in Queue

Following on from the changes made in the Q Release of RxWeb which allowed scripts in the Queue to be highlighted based on type – ACU/RPT/eRD.

The EPS Queue system will use the Carehomes Patient colour in the Queue.



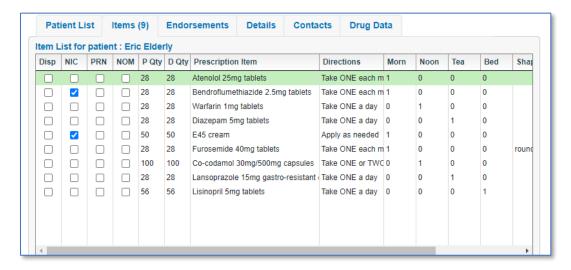
Token Printing Limit Extended

The restriction on printing 10 tokens at a time has now been raised to 20.

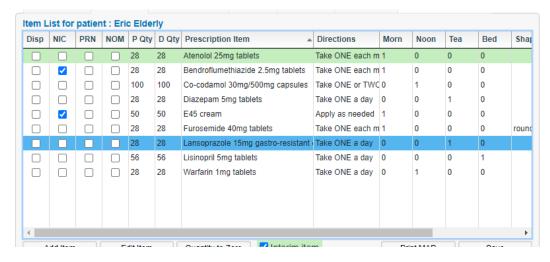
Carehomes

Carehomes Patient Grid Sort

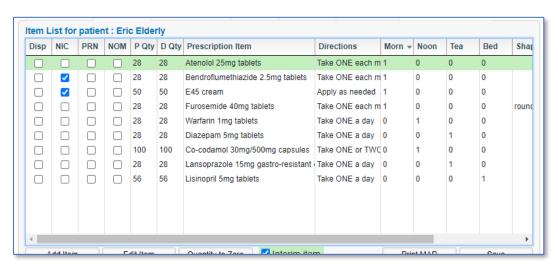
The carehomes patient grid can now be sorted by the column's headers.



e.g. sort alphabetically by Drug.



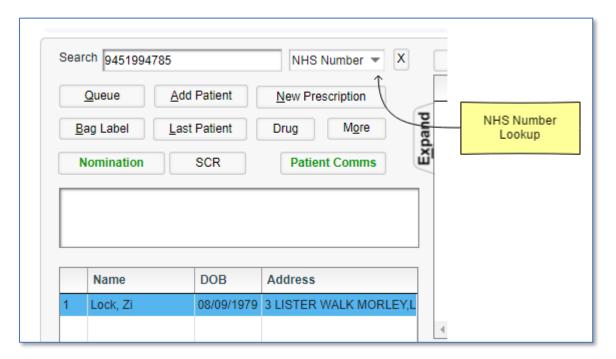
Or any other column.



Other Changes Implemented

Search by NHS Number

You can now perform a patient search on the Homescreen using the NHS Number.



NEW Ordering Supplier – AVI BUYER

We have added in a new ordering supplier for broadband ordering – Avi Buyer.

Accepted NHS Email Addresses for Repeat Requests

Currently the GP email addresses that are accepted must end in @nhs.net or @nhs.uk. We are aware of the need to allow any addresses that end in *.nhs.uk, e.g. <u>testemail@dorestgp.nhs.uk</u>. This change has now been made.

Logic Change to Bag Label Script ID Printing

Currently when dispensing subsequent prescriptions for the same Patient, no bag label is produced other than the first time. We had been asked by many who use the Barcode Script ID on Bag Label to remove this logic, so a bag label was always produced. These scannable Script ID's are used to locate the specific scripts in the EPS Queue system.

Delivery Label with NHS Number

There is a new config in Printing called 'Print a delivery label on dispense'.

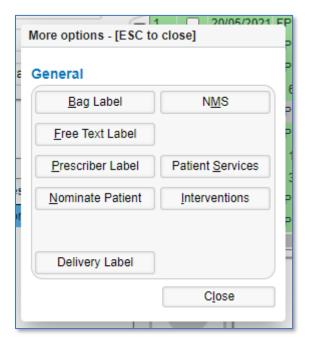


If enabled, those patients flagged as Delivery Patients in their Patient Record, will then have simplified bag label printed with their NHS Number and a barcode, which can be scanned into external delivery systems.





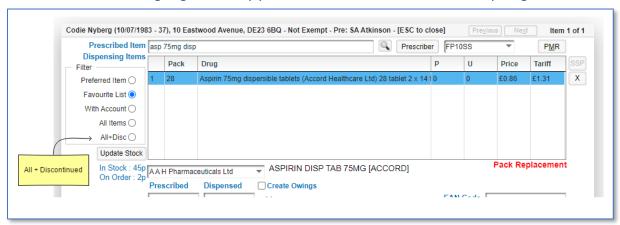
If this config is enabled, an additional button will be available under the **More** button on the Home Screen, for ad hoc prints.



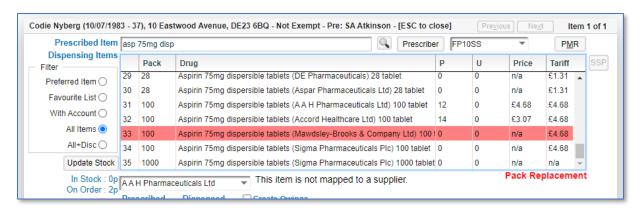
DM+D Filter Change

An additional filter has been added to the Dispensing Screen.

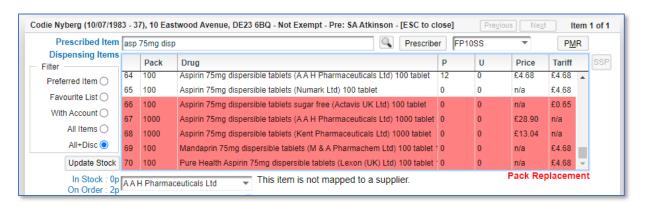
Previously **All Items** showed all AMPP's from the dm+d under the prescribed VMP/AMP, including discontinued items often going back many years, as dm+d tends not to remove anything.



All Items will now only show current items and those discontinued in the past 18 months, as you can see in example below there are 35 results for this drug on this filter.

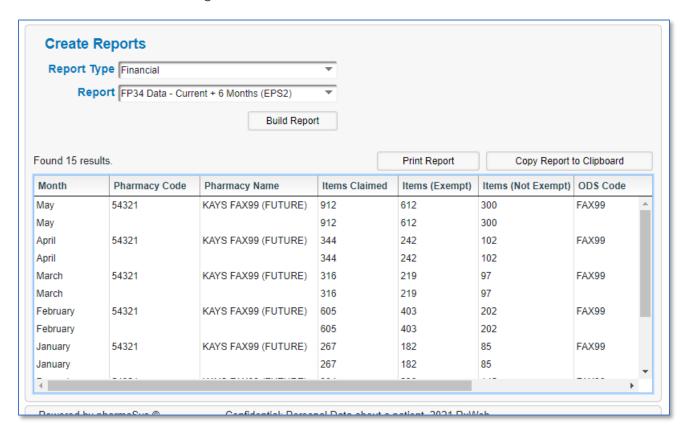


The new filter - **All Items + Discontinued** will now show everything historically in dm+d, as you can see in example below there are 70 for this drug.



New Report – Financial > FP34 Data Current + 6 Months EPS2 Data

There is a new report which in essence is a high-level version of the existing EPS2 Claim Submission Data Report. This lists off the number of EPS2 Items claimed in each statement month and includes the current month. The current month changes on the 6th of each month.



Minor Adjustments to Existing Reports

Various reports have had minor adjustments made.

e.g. NHS Number has been added to the Delivery Patients Report.

Various Wording, Spelling, Grammar Corrections

Various spelling and syntax errors have been addressed.

Various Navigation Issues Resolved

Various navigation issues have been addressed.

Various Minor Bug Fixes

Various minor bugs have been addressed.